



WATSON CARE TECHNOLOGIES

Watson Care Guide

Helping patients access
better care - A quick guide
to your pre-appointment
call



Supported by



Your data is safe

Built to protect your privacy

- **Encrypted & anonymized data.** We prevent personal information leaks & secure your data
- Servers hosted in **Canada**

We respect national & provincial norms



HIPAA
COMPLIANT

HIPAA



PIPEDA



Law 25



PHIPA

What is Watson?

Friendly AI for patient support

Physician assistant

Watson is a voice assistant designed to call patients before their appointments, gathering essential health information to streamline the visit process and enhance patient experience.



This allows for more focused and meaningful conversations during appointments around diagnosis comprehension, treatment and prevention.

Watson doesn't replace your doctor – it simply helps them be better prepared for you.

How it works

1 Receive a call up to 48h before

Watson calls you before your appointment to gather basic health information through a friendly phone conversation. You can reschedule your call by text if needed. You also have the option to complete the questionnaire entirely by text.

2 Answer questions

Let Watson know why you wanna see your doctor & answer follow-up health questions at your own pace – in any of 10+ supported languages.

3 Doctor gets a summary

Your doctor receives a summary before your visit, so they can focus entirely on you.



Care that starts before your visit

Examples

Want to know what a call looks like?

You can access a few sample calls below!

Example #1 - Click [here](#)

Our general pre-appointment
questionnaire

Example #2 - Click [here](#)

Patient comes in for travel vaccination



Care that starts before your visit

Benefits for you

Answer at Your Own Pace

Responding to Watson's questions from home allows you to **take your time**, ensuring that you provide accurate information without feeling rushed before your appointment.

Doctor Prepared

Your doctor receives a summary beforehand, ensuring they are **fully prepared** during your visit, so your appointment is focused on what matters most to you.

No Need to Repeat Yourself

Watson gathers your health history ahead of time, so you **won't have to answer the same routine questions** again when you arrive at the clinic.